



14/02/1997

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AlZaheera – Damascus -Syria

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Islam Al-Abbas

Work Experience

Teacher Assistant:

Syrian Private University (01/2021-Still).

System Analyst and Testing Engineer:

UNIFI Solutions - Canada (04/2021-10/2021).

Freelance System Analyst :

TeachArabia - Syria (01/2021-10/2021).

Software Engineer:

Syrian Private University – IT Section (05/2020-09/2021).

System Analyst Specialist:

IT-Land Technologies (11/2019-04/2020).

Qualifications

Software Engineering:

Faculty of information Technology – Damascus University (2014 -2019).

Practical Experiences

System Analyst (SA):

- Software Requirement Specification (SRS).
- Business Requirement Specification (BRS).
- Designing mock-ups and prototypes.
- UML diagrams with focus on (user interface diagram, state diagram, use case diagram, activity diagram).
- Requirements definition with regard to business and design.

Quality Assurance:

- Experience in project management, QA and testing methodology.
- Familiar with Agile frameworks.
- Understand Business processes and design test cases.
- Execute test cases and reviewing results.

Skills

Language skills:

- Arabic: Mother tongue.
- English: Very good at writing, listening, reading and speaking.

Communicational skills:

- High capability of handling formal situations.
- Good team player, fast self-learning.

Organizational /Managerial skills:

- Good team-leading skills: team leader for junior projects' groups of four members.

Work Skills:

- Good at Balsamiq mock-ups, Axure prototyping tool, UI\UX, MS Visio.
- Good at writing professional documents and reports with MS (Word, Power Point).

Projects

Disrupt-x IoT Platform(Ignite Shield- Metro Watch - Defcon)

Business owner: UNIFI Solutions & Disrupt-X.

Website: <https://disrupt-x.io/>

Project Brief: a complete IoT solution packages.

My Role: Test and design test cases for web and mobile, design business process, write the detailed SRS, design mock-ups.

Learning Management System (Moodle)

Business owner: Syrian Private University.

Website: <http://moodle.spu.edu.sy/>

Project Brief: this project has been conducted during Covid-19 pandemic, to apply online learning at the university. It is based on Moodle, which is an open source learning management system.

Payment Tracking System (PTS)

Business owner: Syriatel Company.

Supplier: IT-Land Technologies.

Calls Monitoring Management System (CMMS)

Business owner: Syriatel Company.

Supplier: IT-Land Technologies.

Graduation Project

Use of Moodle Learning management system for creation and correlation Exams (An application for English language) :

- **Grade Achieved:** 93%

Courses

What is Data Science (IBM) – Coursera – 92%:

- Credential URL: [link to certificate](#)
- Drive URL: [link to drive certificate](#)
- IBM Badge: [link to badge](#)

Tools for Data Science (IBM) – Coursera – 97%:

- Credential URL: [link to certificate](#)
- Drive URL: [link to drive certificate](#)
- IBM Badge: [link to badge](#)

Data Science Methodology (IBM) – Coursera – 94%:

- Credential URL: [link to certificate](#)
- Drive URL: [link to drive certificate](#)
- IBM Badge: [link to badge](#)

Voluntary Experiences

- Team leader at ITE PTC (Training and Placement Centre).
- Volunteer in RBCs Team.
- Volunteer in "هذا بيتي" center for special need children.

Certificates

Damascus Collegiate Programming Contest 2016.